



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NKS

C A No. 101240125
Complaint No. 74/2023

In the matter of:

Bijlesh Kumar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 31st March, 2023

Date of Order: 06th April, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Bijlesh Kumar against BYPL-YVR.
2. The brief facts of the case giving rise to this grievance are that complainant Mr. Bijlesh Kumar is using electricity through CA No. 101240125 installed at premises no. C-407, (old no. C-407/15), GF, Khasra No. 338, Gali No. 26 & 17, Bhajanpura, Near Shiv Mandir, Delhi-110053.

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CGRF (BYPL)

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It is also his submission that OP transferred dues of connections of Smt. Krishna Devi, R/o C-47/15, Gali no. 26, Bhajanpura, Shahdara, Delhi-53 to his live connection.

3. OP in its reply briefly submitted that the complainant is seeking withdrawal of dues of Rs. 2,66,610/- which were transferred proportionately from CA no. 101240125 (disconnected connection) registered in the name of Ms. Krishna Devi to CA No. 152405644 and 152405645 (live connections) both registered in the name of the complainant. OP further added that the connection in the name of Ms. Krishna Devi was disconnected on 01.04.2019 on account of outstanding dues of Rs. 2,66,610/-. The said connection was granted in the year 1990 for the subject premises bearing no. C-407/18, Gali no. 26, Bhajan Pura, Delhi having old address as C-407/15. However, due to wrong punching in the system the address mentioned on the face of the bill was C-47/15, Gali No.26, Bhajanpura.

On 20.09.2022, subject premises were visited it was found that two live connections i.e. CA No. 152405644 and CA no. 152405645 were now providing electricity to disconnected portion of subject premises, therefore, dues were transferred to the live connections in the name of the complainant. The dues are transferred as per Regulation 52 (3) (proviso). From the record, it appears that Ms. Krishna Devi w/o Sh. Amar Singh is mother of the complainant, thus complainant is beneficiary of the disconnected connection as such he is required to clear the dues failing which the electricity supplied through live connections is bound to be disconnected.

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4. During the arguments, representative of the complainant agreed that the dues pertain to complainant's mother and the complainant is ready to pay the said dues subject to waiver of LPSC and instalments of balance payment.

ORDER

Complaint is allowed. Respondent is directed to waive off entire LPSC amount from both the CA nos of the complainant and also allow the complainant to pay the balance amount in six equal monthly instalments alongwith current energy charges.

OP is further directed to file compliance report within 21 days from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.

(P.K.SINGH)
CHAIRMAN

(P.K.AGRAWAL)
MEMBER-LEGAL

(S.R. KHAN)
MEMBER-TECH

(NISHAT AHMAD ALVI)
MEMBER-CRM

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(H.S. SOHAL)
MEMBER